

Auto Reply from DMAS and OAG Users

For lien requests concerning the Department of Medical Assistance Services (“DMAS”), please be aware of the updated procedures concerning lien determinations, updates, and reduction requests:

- All new lien requests must continue to be sent to tplcasualty@dmas.virginia.gov.
- If a lien determination was requested via email **before April 1, 2024**, to tplcasualty@dmas.virginia.gov, the lien determination will be determined by the OAG and notice of lien will come from the OAG.
- If a lien determination was requested via email **on or after April 1, 2024**, to tplcasualty@dmas.virginia.gov, the lien determination will be determined by DMAS and notice of lien will come from DMAS.

- All requests for a lien update or lien reduction must be sent to tplcasualty@dmas.virginia.gov. If DMAS receives a request for a lien reduction based upon specific circumstance(s), DMAS will forward the same to the OAG for review and approval pursuant to applicable authority.

For any questions, please contact DMAS at tplcasualty@dmas.virginia.gov and the OAG at frsmedical@oag.state.va.us. Thank you for your consideration.